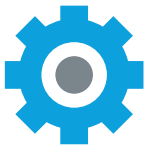


## THE PLEX MANUFACTURING CLOUD

# Plex Enhanced Business Continuity (EBC)



Your business makes the most of every minute of available production time, and system uptime is key. Downtime, even planned downtime, affects your ability to deliver against customer demands. You want to do whatever it takes to ensure the greatest possible business continuity, giving your company a leg up on the competition.



### Higher System Uptime

While Plex consistently delivers above its 99.9% uptime service level agreement, which focuses on avoidance of unplanned downtime, some customers require an option to avoid prolonged, planned and scheduled maintenance work. Plex Enhanced Business Continuity (EBC) offers enhanced uptime with higher availability and shortened planned maintenance windows, along with more rapid disaster recovery.



### Greater Production Availability

Plex EBC reduces planned downtime by over 80% per year, increasing total uptime by more than 2.5 days annually. This improves production availability, which can lead to meeting higher product demands to increase revenue, and can enhance customer satisfaction with the potential for more timely product delivery. In addition, disaster recovery time is enhanced. If your business runs 24x7 shifts, or wants to avoid longer planned maintenance windows, EBC is for you.



### What You Gain

- Higher productivity uptime
- Faster disaster recovery
- More revenue opportunity



### What EBC Delivers

- An active/passive network infrastructure
- Shorter planned Plex maintenance windows
- Prioritized service handling